

THIRD-PARTY PROVIDERS

Service	Company Name	Third-Party terms and conditions
Antivirus	AV Defender	https://www.n-able.com/legal/software-services-agreement and https://www.n-able.com/legal/terms-of-use
RMM	N-Able	https://www.n-able.com/legal/software-services-agreement and https://www.n-able.com/legal/terms-of-use
Ticketing System/Help Desk	ConnectWise Manage	https://www.connectwise.com/company/terms
Cyber Security Training	KnowBe4	https://www.knowbe4.com/terms
Server Backups	Cove Data Protection	https://www.n-able.com/legal/software-services-agreement and https://www.n-able.com/legal/terms-of-use
Office 365 Backups	Cove Data Protection	https://www.n-able.com/legal/software-services-agreement and https://www.n-able.com/legal/terms-of-use
Google Workspace Backups	Axcient	https://axcient.com/terms-and-conditions/ and https://axcient.com/master-terms-of-service/
Endpoint Detection and Response (EDR)	SentinelOne	https://www.sentinelone.com/legal/terms-of-service/
Procurement Services	QuoteWerks	https://www.quotewerks.com/termsfuse.asp
Quotes and Sales	QuoteWerks	https://www.quotewerks.com/termsfuse.asp
Privileged Access Management (PAM)	AutoElevate	https://www.autoelevate.com/terms-of-service/
Cloud Print Management	Printix	https://printix.net/terms
Advanced Access Security	DUO	https://duo.com/legal/terms
Reporting	BrightGauge	https://www.brightgauge.com/terms-of-service
Monitoring and Documentation	LionGard	https://www.liongard.com/terms-of-use/
Documentation	IT GLue	https://www.itglue.com/terms/
Cloud Servers and Services	MS Azure	https://www.microsoft.com/en-us/legal/terms-of-use
Cloud Services and collaboration tools	Microsoft O365	https://www.microsoft.com/en-us/legal/terms-of-use